

# BrainWave<sup>™</sup> Electronic Mixing Valve



# **Programmer Software Guide**



BrainWave<sup>™</sup> is a registered trademark of Armstrong Hot Water, Inc. a division of Armstrong International, Inc. BrainWave<sup>™</sup> features Rada technology, Rada® is registered to Kohler-Mira, Inc. of Cheltenham, England.

## CONTENTS

DESCRIPTION	3
System Requirements	3
INSTALLATION	3
PASSWORD ADMINISTRATION	4
Setting up Users and Passwords for a New Installation	4
ENTRY LEVEL	5
Login	5
Read Valve Data	5
Main Menu (Single / Outlet)	6
Main Menu (Bath / Shower)	7
Setting Outlet Temperatures	8
Setting Flow Times	8
Storing Setup to the Valve	9
Checking Setup is Stored	9
Thermal Disinfection (Arming)	10
Thermal Disinfection (Triggering)	.11
Thermal Disinfection (Checking for Completion)	12
Thermal Disinfection (Saving Log)	12
Thermal Disinfection (Failed Disinfection)	13
ENGINEERING LEVEL	.14
Login and Read Valve Data	14
Main Menu	15
Setting Service Flush: Step 1, Valve Setup	16
Setting Service Flush: Step 2, Outlet Setup	16
Setting Disinfection: Step 1, Valve Setup	17
Setting Disinfection: Step 2, Outlet Setup	17
Engineering Menu	18
Valve Information (Engineering Level Only)	19
Commissioning Data (Engineering Level Only)	.19
Service Data (Engineering Level Only)	.20
Disinfection Configuration (Engineering Level Only)	20
Valve Usage Data (Engineering Level Only)	.21
	.22
Selt Diagnosed Errors Table	22
	23
	23
CUSTOMER CARE	24

## DESCRIPTION

The CD contains software that is designed to run on a Pocket PC PDA.

The software communicates with the mixing valve and allows the user to:

Access Levels		
Password Administration: Add new users and change passwords.		
Entry Level:	Set outlet temperatures, flow times and do thermal disinfection.	
Engineering Level:	Enable service flush and disinfection, view valve information, set commissioning and service data.	

#### **System Requirements**

The installation CD is designed to run on Microsoft Windows 98/NT/2000/XP operating systems. The programmer software is designed to run on Microsoft Pocket PC 2002 and Microsoft Mobile Windows for Pocket PC 2003.

## INSTALLATION

Please make sure that you have installed Microsoft ActiveSync on to your PC (supplied with your PDA). With your PDA connected to your computer follow the instructions below.

Insert the CD-ROM. The CD should start automatically. If the CD does not start automatically then please use the support instructions on the CD wallet.

Select the install programmer software button from the menu and follow the installation menus. If you are prompted to install "Microsoft.Net Compact Framework", choose "Yes".

The software will automatically download to your PDA. To check if the installation was successful, go to the start menu on the PDA and look for the control panel icon called "Rada Sense".

If you cannot find the link in the start menu go into Programs and double click on the Rada Sense icon.

You are now ready to set up passwords and add new users, please go to the next section.

If you wish to install the software on more than one PDA, when you have completed the first installation attach each PDA to your PC and open Microsoft ActiveSync. Select Tools, Add/Remove Programmes, select Kohler Mira Ltd Rada Sense by ticking the box, then click OK.

## **PASSWORD ADMINISTRATION**

#### Setting up Users and Passwords for a New Installation

A new software installation will have no User IDs and default Passwords.

To gain access to the programmer functions at least one User ID must be entered. It is recommended to change the Passwords from the default values.



#### Adding a New User

Note! Each user must have a unique ID.



#### Adding a Password

Note! Password contains up to 5 alphanumeric characters.



## **ENTRY LEVEL**

#### Login and Read Valve Data

#### **Disable User Interface**



#### **Read Valve Data**









Note! Changes will not be stored in valve until "Write" is tapped (refer to "Storing Setup to the Valve").

#### Setting Flow Times



Note! Changes will not be stored in valve until "Write" is tapped (refer to "Storing Setup to the Valve").

#### Storing Setup to the Valve



If "OK" is NOT displayed or an error is displayed then the changes have not been stored.

Min

86 🔺 🔻

Caution! The outlet temperature must be re-checked after a new temperature has been programmed, refer to 'Checking Setup is Stored'.

#### **Checking Setup is Stored**



Aim the Programmer at the Control Panel and tap "Read".

			<b>10:00 0</b>
	Terr	Outlet	(°F)
	<b>Max</b> 106 ▲ ▼	Default 100 ▲ ▼	Min 86 ▲ ▼
		O F	
		Disinfect Service F	ion Iush
Tap " <b>Read</b> ".—	Rea	d V	Vrite

<i>∭</i> EMVI ⊠ <i>≓</i> <b>€</b> 10:00 <b>ok</b>	
Outlet	
Temperatures (°F)	
Max         Default         Min           106         •         100         •         86         •         •	
Options	
✓ Full Cold	
Disinfection	
Service Flush	
OK Read Write	" <b>OK</b> " means the setup has been read from valve.
	Check setup is correct.

### Thermal Disinfection Disable User Interface



the magnetic key.

**Note!** The disinfection programme is factory set for a minimum of 5 minutes at 140°F. If you need to change the configuration, refer to **'ENGINEERING LEVEL**'.

**WARNING!** The water flow during disinfection will be very hot and may scald on contact. The valve must be supervised throughout the disinfection process and no-one should approach the outlet within 3 metres.

## Thermal Disinfection (Arming)



Aim the Programmer at the Control Panel and tap "**Arm**".



Disinfection not enabled

Check that "**Disinfection**" is checked. Refer to "**Setting Disinfection: Step 2, Outlet Setup**".



If "**Disinfection not enabled**" is displayed, refer to "**ENGINEERING LEVEL**", section "**Setting Disinfection: Step 1, Valve Setup**".

Disinfection is Armed when the box turns green.

#### **Thermal Disinfection (Triggering)**



#### **Thermal Disinfection (Checking for Completion)**



#### **Thermal Disinfection (Saving Log)**



Tap "File" to save log to file.



"Disinfection Completed" indicates temperature held for correct time.

$\mathbb{H}$	EMVI	🖂 🖨 <del> 📢</del> 10:0	00 <b>ok</b>
Seria Locat 09/02 Disin	I No.: 12345 tion: Ward 1 Ro /2005 at 12:08 b fection Complet	om 3 y User I'D 5555 ied	•
0 30 60 90 120	86 104 158 158 158 158		=
150 180 210 240 270 300 330	158 158 158 158 158 158 158 158		×
New	Edit View T	ools ↑⊥	

Log file format (Use Pocket Word to view).

#### **Thermal Disinfection (Failed Disinfection)**



## **ENGINEERING LEVEL**

#### Login and Read Valve Data Disable User Interface



#### **Read Valve Data**





Refer to "Engineering Menu".



Note! Changes will not be stored in valve until "Write" is tapped (refer to "Storing Setup to Valve").

#### Setting Service Flush: Step 2, Outlet Setup



Note! Changes will not be stored in valve until "Write" is tapped (refer to "Storing Setup to Valve").



Note! Changes will not be stored in valve until "Write" is tapped (refer to "Storing Setup to Valve").

#### Setting Disinfection: Step 2, Outlet Setup



Note! Changes will not be stored in valve until "Write" is tapped (refer to "Storing Setup to Valve").



#### Valve Information (Engineering Level Only)



#### Commissioning Data (Engineering Level Only)



Tap here to set the Commissioned Date in the valve to the current date and to store the location text.

Note! If the valve has a location text set, then it will be displayed in the titlebar (as shown, "EMVI" next to the start menu).

#### Service Data (Engineering Level Only)



#### **Disinfection Configuration (Engineering Level Only)**



If checked, the flow rate will be reduced during disinfections to save water.



If "**Type (Energy Saving)**" is selected, then the valve will reduce the required period for disinfection proportionally as the temperature increases up to the limit specified in "**Upper Temp. (°F)**".

**Warning!** Time reduction is not permitted by some National/Local Regulations. If in doubt, select "**Standard**" settings.

#### Valve Usage Data (Engineering Level Only)



## **FAULT FINDING**

#### Self Diagnosed Errors

If the valve has detected an error, the "Service Data" screen will be automatically displayed as soon as "Read Valve Data" has completed.



#### Self Diagnosed Errors Table

Code	Error Text	Cause / Rectification
3	Over temperature - T1	<ul> <li>Outlet temperature is too high or thermistor fault</li> <li>a. The inlet/outlet fittings may be blocked: check the inlet/outlet strainers.</li> <li>b. Cold water supply failure: reinstate supply.</li> <li>c. Safety circuit may require resetting: enable the control panel with magnetic key reset.</li> <li>d. If the symptom has not been rectified, contact Armstrong Hot Water, Inc.</li> </ul>
7	Over temperature - T2	
4	Temperature sensor fault	Thermistor fault a. Contact Armstrong Hot Water, Inc.
60	Stepper motor stuck	The stepper motor is stuck, the motor belt is broken or the assembly is jammed. a. Contact Armstrong Hot Water, Inc.
70	Stepper motor position error	The mixer assembly is jammed or very stiff. a. Contact Armstrong Hot Water, Inc.
Any other	Pcb fault	<ul><li>A fault has occurred on the Control PCB.</li><li>a. Memory may require resetting: switch the power supply to the electronic mixing valve, OFF then ON.</li><li>b. If the symptom has not been rectified, contact Armstrong Hot Water, Inc.</li></ul>

## VALVE CALIBRATION

**Caution!** The valve **must** be calibrated, if the mixing valve assembly or the control pcb are replaced. The calibration number is required and this will be found on the mixing valve body.



Aim the Programmer at the Control Panel and tap "Write".



### Armstrong Hot Water, Inc. Limited Warranty and Remedy

Armstrong Hot Water, Inc. ("Armstrong") warrants to the original user of those products supplied by it and used in the service and in the manner for which they are intended, that such products shall be free from defects in material and workmanship for a period of one (1) year from the date of installation, but not longer than 15 months from the date of shipment from the factory. This warranty does not extend to any product that has been subject to misuse, neglect or alteration after shipment from the Armstrong factory. Except as may be expressly provided in a written agreement between Armstrong and the user, which is signed by both parties, Armstrong DOES NOT MAKE ANY OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

The sole and exclusive remedy with respect to the above limited warranty or with respect to any other claim relating to the products or to defects or any condition or use of the products supplied by Armstrong, however caused, and whether such claim is based upon warranty, contract, negligence, strict liability, or any other basis or theory, is limited to Armstrong's repair or replacement of the part or product, excluding any labor or any other cost to remove or install said part or product, or at Armstrong's option, to repayment of the purchase price. As a condition of enforcing any rights or remedies relating to Armstrong products, notice of any warranty or other claim relating to the products must be given in writing to Armstrong: (i) within 30 days of last day of the applicable warranty period, or (ii) within 30 days of the date of the manifestation of the condition or occurrence giving rise to the claim, whichever is earlier. IN NO EVENT SHALL ARMSTRONG BE LIABLE FOR SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF USE OR PROFITS OR INTERRUPTION OF BUSINESS. The Limited Warranty and Remedy terms herein apply notwithstanding any contrary terms in any purchase order or form submitted or issued by any user, purchaser, or third party and all such contrary terms shall be deemed rejected by Armstrong.

BrainWave<sup>™</sup> EMV is covered by a 5-year warranty against defects in materials or workmanship from the date of purchase/ shipment . Armstrong reserves the rights to replace either the complete product, certain components of the product and/ or replacement internal operating parts.

Armstrong Hot Water Group, 816 Maple Street, Three Rivers, Michigan 49093 • USA Ph: (269) 279-3602 Fax: (269) 279-3130